



Apart Central - Premium Mountain & Garden
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January 26th 2024

Rules of the House

- We take care that you always move in a tidy and orderly holiday house. Please make sure, that you leave these rooms in a neatly way as well. In event of any damage to property, we reserve the right to charge the responsible person or the head of the group.
- **Night time peace** is given from **22.00 (10 p.m.)** on. We insist on providing every guest a calm and relaxing sleep without any disruption.
- In case of any damage in rooms or other areas on site you have to give notice immediately.
- **Energy:** At Apart Central you will not suffer from any limitation. None the less is the waste of energy not included in our offer. **Please do not waste energy** and use electricity, (warm-) water and heat carefully and mindfully. **Thank you!**
- It´s necessary to confer with a member of the Apart Central, if you want to make a fire in the oven. It´s strictly forbidden to make a fire by yourself without any initial training.
- If any equipment (e.g. kitchenware) is extremely dirty or if you pollute walls, we reserve the right to charge the person responsible with the cost for the consequential damage.
- You should not wear **outdoor shoes/ski boots** in the apartment/chalet.
- Our eco-friendly thinking asks you to separate and depose your garbage on your own (plastic, metal, paper, glass, organic waste). **Separated waste is** according to our offer **free of charge**.
- **Smoking in the building is prohibited**. There are possibilities to smoke on balconies or terraces, where you find ashtrays, therefore. In order to restore smoke-free conditions,
- **€ 250,- / room** will be charged.
- **Fire alarms:** Apart Central possesses a full automatic fire alarm system, with direct connect to fire brigade. Every caused false alarm will be charged with a **minimum of € 500,-** (not including costs for the damage itself).
- According to the guest contract, the number of people in the holiday house must not be exceeded without confer with the lessor. To avoid additional room charges, **visitors** have to leave the chalet until 22.00 (10 p.m.)
- We assume no liability for any valuables.
- For **lost room keys**, which all be part of a holistic key system, that will not be returned we pass on costs of **€ 120,- per key**. This amount will be refunded if the key will be sent back.
- It´s not permitted to throw any objects out of a window or from the balcony.
- **Check-out** has to be done **until at 9.15 a.m. From 09.30 a.m. on**, cleaning staff will enter. In case the apartment is still occupied, late check-out costs may apply (50% of the day rate) or further additional costs in case the check-in of new guests on the same day is in danger. Please feel free to ask for storing your luggage in case of a later departure.
- Keep in mind, that the **head of the group** (person that made the booking) **is responsible** that everyone observes this house rules in the period of the whole stay.
- Apart from that, the *general terms and conditions of the hotel business 2006* apply, which a member of Apart Central will show you on request.

Our utmost concern is to host pleased, good-humoured and reliable guests.

Thank you, your Apart Central team